

# Welcome to AIC's Online Community

Welcome!

**Our online community is more than just a website.**

It's a professional networking and information tool designed to connect members, allied professionals, and staff of the American Institute for Conservation and its foundation.

This community:

- provides instant access to field-wide discussions, organizational news, and current research
- allows users to quickly and easily connect
- provides a forum for accomplishing specialty group, committee, and governance work
- allows users to engage in online discussions

In short, the community provides us with an unprecedented opportunity to reach new heights and ultimately to be of greater service to our members and the conservation field.

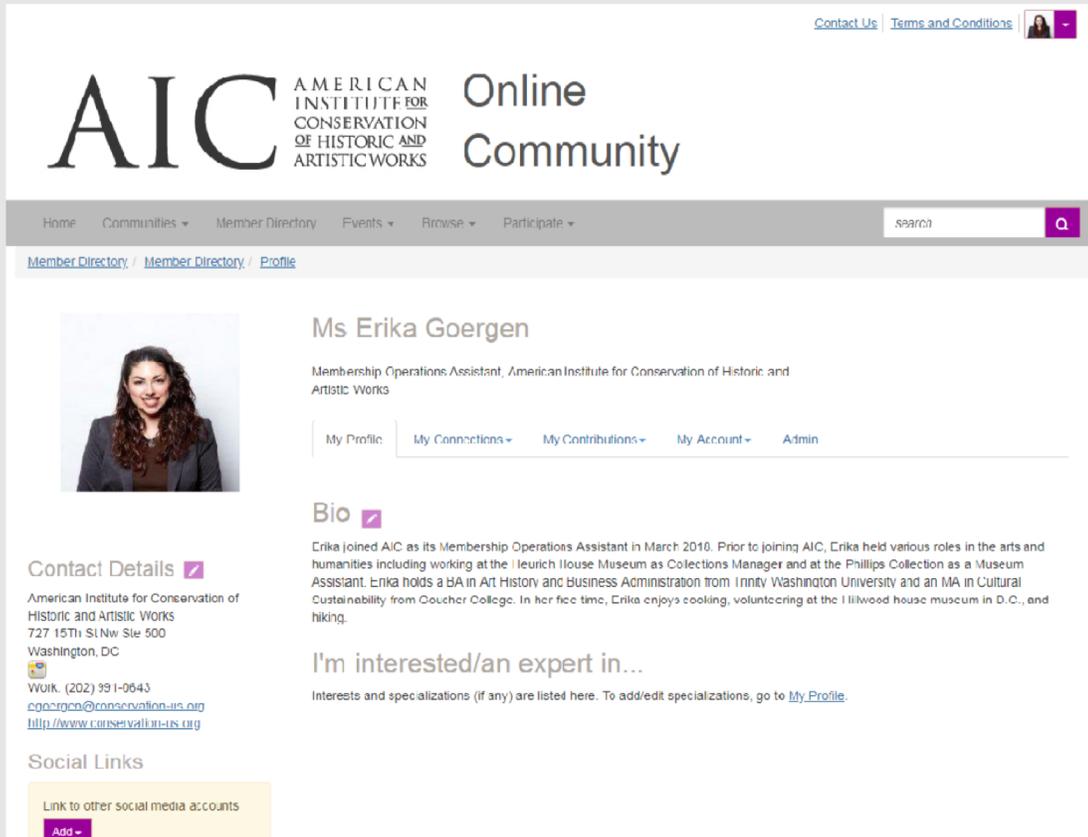
Let's get started!

# Step 1: Log in

The screenshot shows the homepage of the American Institute for Conservation of Historic and Artistic Works (AIC) Online Community. At the top right, there are links for "Contact Us", "Terms and Conditions", and a purple "Sign In Here" button. The main header features the AIC logo and the text "Online Community". Below the header is a navigation bar with "Home", "Communities", "Events", "Browse", and "Participate" menus, along with a search bar. A large banner image with the text "Welcome to your community!" is displayed. The main content area is divided into three columns: "Upcoming Events" (listing the 46th Annual Meeting), "Latest Discussions" (with a "Post to this Discussion" button), and "Recent Shared Files" (with a "Create a Library Entry" button). A "Tweets by @conservators" section is visible at the bottom right.

- Visit [community.conservation-us.org](https://community.conservation-us.org).
- Click on the “Sign In Here” button in the upper right corner. This will take you to AIC’s site; log in using your regular account information (email and password).
- Having trouble? Click on the “Forgot Password?” link or email our membership team at [membership@conservation-us.org](mailto:membership@conservation-us.org).

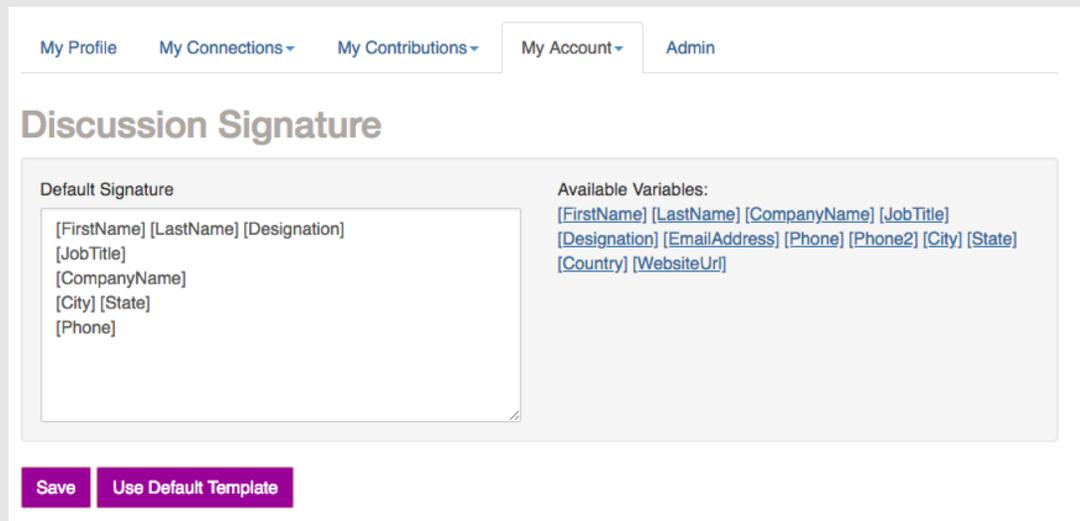
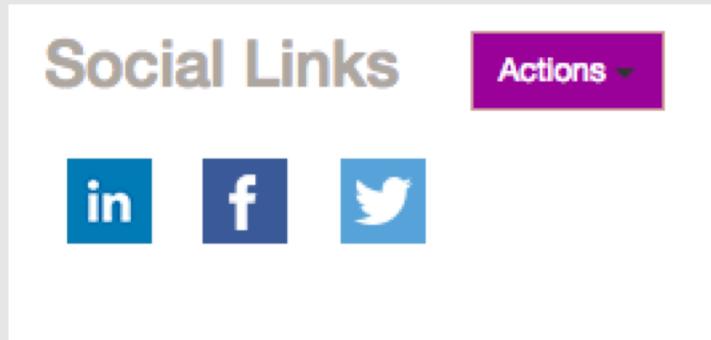
# Step 2a: Complete Your Profile



The screenshot shows the AIC Online Community website. At the top left is the AIC logo (American Institute for Conservation of Historic and Artistic Works) and the text "Online Community". In the top right corner, there are links for "Contact Us" and "Terms and Conditions", and a small profile picture with a dropdown arrow. Below the header is a navigation bar with links for Home, Communities, Member Directory, Events, Browse, and Participate, along with a search bar. The main content area shows the profile for "Ms Erika Goergen", a Membership Operations Assistant. The profile includes a photo, a bio, and contact details. The bio states that Erika joined AIC in March 2010 and has worked at the Heurich House Museum and the Phillips Collection. The contact details include the AIC address in Washington, DC, a phone number, and email and website links. There is also a "Social Links" section with an "Add" button.

- Once you log in, click on the arrow next to your picture (top right of screen) and select “Profile”. Begin by double-checking your profile information.
- You may see that a lot of your profile is already filled out! If any of the information is incorrect, such as your contact details, bio, or interests/specializations, click the pencil icon to the right of the area to edit the information. This will take you back to the AIC site so you don’t have to update your information twice!
- Come back to the community by either following the link on your member dashboard or by navigating to [community.conservation-us.org](http://community.conservation-us.org) again.

# Step 2b: Complete Your Profile

A screenshot of the 'Discussion Signature' section in a profile editor. At the top, there is a navigation bar with links: 'My Profile', 'My Connections', 'My Contributions', 'My Account', and 'Admin'. Below this is the 'Discussion Signature' heading. The main area contains a text box for the 'Default Signature' with the placeholder text: '[FirstName] [LastName] [Designation] [JobTitle] [CompanyName] [City] [State] [Phone]'. To the right of the text box is a list of 'Available Variables' with links: '[FirstName]', '[LastName]', '[CompanyName]', '[JobTitle]', '[Designation]', '[EmailAddress]', '[Phone]', '[Phone2]', '[City]', '[State]', '[Country]', and '[WebsiteUrl]'. At the bottom of the section are two purple buttons: 'Save' and 'Use Default Template'.

- If you have a LinkedIn account, you can use the “Update your Information from LinkedIn” link to complete your profile. (Note: this will only add your current positions)
- Complete the Education and Job History sections by using the Add/Edit links (optional).
- While on your profile page, click “My Account” and then select “Discussion Signature.” You can add variables that automatically pull from your AIC profile, so it updates when you make any change, or you can create your own custom signature that will be added to your posts.

# Step 3: Customize Your Privacy Settings

My Profile My Connections My Contributions My Account Admin

## Privacy Settings

Your profile may be accessed through the member directory and community rosters. You have control over the information others see on your profile.

I would like to be included in the member directory and community rosters:  Yes

Picture	Public
My Networks	Members Only
Company Information	Public
Job Title and Department	Members Only
Address Lines	Members Only
City, State, Zip	Members Only
Country	Public
Website URL	Members Only
Phone1	Members Only

- In your profile, click “My Account” and select “Privacy Settings.” Here, set your contact preferences and control how much of your information appears to others.
- After setting your preferences, click “Save Changes.”

# Step 4a: Customize Your Subscriptions

My Profile My Connections My Contributions My Account Admin

## Email Preferences

In addition to [community notifications](#), other messages are routinely sent to users. These messages -System, Community, Social, and Promotional - will always be sent to your [profile inbox](#). By default, they are also emailed to your preferred email address. Select "no" below to opt-out of receiving certain emails per your preferences. You will always receive these messages in your profile inbox regardless of these settings.

Email notifications and communications will be delivered to the email address below.

[Change](#)

### System Emails

Emails required to confirm user participation. Users cannot opt-out of these emails.

### Community Emails

Emails typically sent from Community Admins or the Community Manager via automation rules (ex: moderation notifications, Component Manager emails). Some automation rules-based emails may be in other categories. By default, you receive Community emails from all your Communities unless you explicitly opt-out.  
[Manage Opt-out List](#)

**NOTE:** Discussion and consolidated digest settings are on the [Community Notifications](#) page.

### Social Emails

Emails reflecting one-on-one interactions (ex: reply to sender, contact requests, @mentions).

### Promotional Emails

Emails that promote the outcome of purchase (ex: purchase the book of an annual conference speaker).

- In your profile, click “My Account” and then select “Email Preferences.”
- You can choose whether or not you receive emails from community managers, social emails like requests to add contacts and mentions, and promotional materials.
- We recommend you leave them on, but we wanted to make sure you knew where to access these settings.

# Step 4b: Customize Your Subscriptions

## Community Notifications

Community notification will be delivered to your primary address:

[klee@conservation-us.org](mailto:klee@conservation-us.org)

To receive specific community notifications at an address other than your primary, set override(s) where desired.

**Daily Consolidated Community Digest:** [?](#)  
Deliver to your primary address.

**Weekly Consolidated Community Digest:** [?](#)  
Deliver on  to your primary address.

**Discussion Email:** [?](#)  
You have no override email addresses for discussion emails. [add override addresses](#)

## Notification Settings

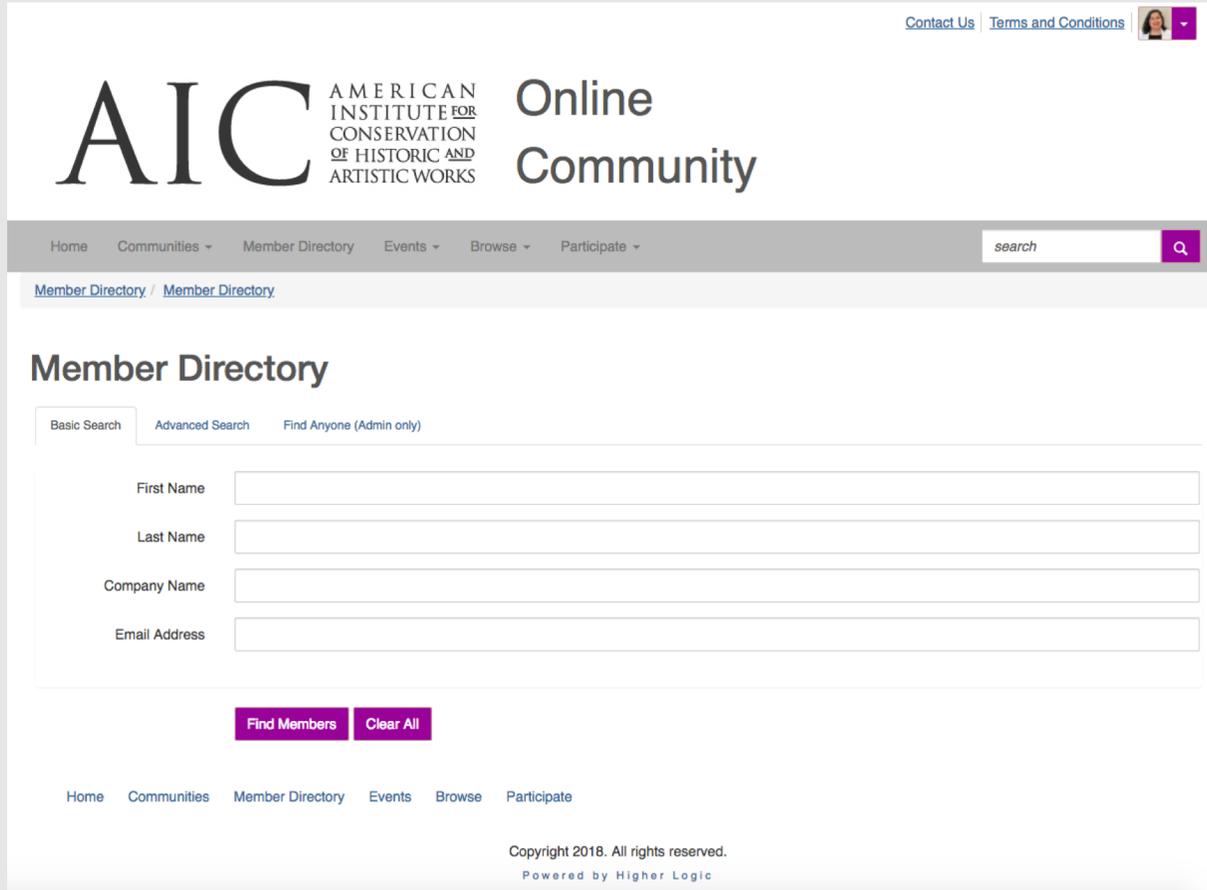
Automatically set community discussion emails to "No Email" when a community is added to a consolidated digest.

4 Communities

Community	Discussion Email	Consolidated Daily Digest	Consolidated Weekly Digest
<a href="#">46th Annual Meeting</a>	<input type="text" value="Daily Digest"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<a href="#">AIC Beta Testing Community</a>	<input type="text" value="Daily Digest"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<a href="#">AIC Testing Community</a>	<input type="text" value="Daily Digest"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<a href="#">Membership Designation Working Group</a>	<input type="text" value="Daily Digest"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

- While you are in “My Account,” go to “Community Notifications.” Here, you will set your notification preferences for discussions and other activity in your communities. You can choose to be notified in Real Time, by Daily Digest, by Consolidated Weekly Digest, or you can choose to receive No Email notification at all. Setting your subscriptions to No Email requires logging in to the community to view all activity.
- We recommend the Daily Digest; you get fewer emails, but still get timely updates!
- If you become a member of multiple communities, you can consolidate updates from all your communities into one digest! Each community has a check box for “Consolidated Daily Digest” and a drop-down menu with options under “Discussion Email.” For any communities you’d like to consolidate into one digest, use the drop-down menu to select “No Email” and instead check the “Consolidated Daily Digest” box.
- Note that one-click email links to your community are disabled in Consolidated Digests, as they contain more than one community!

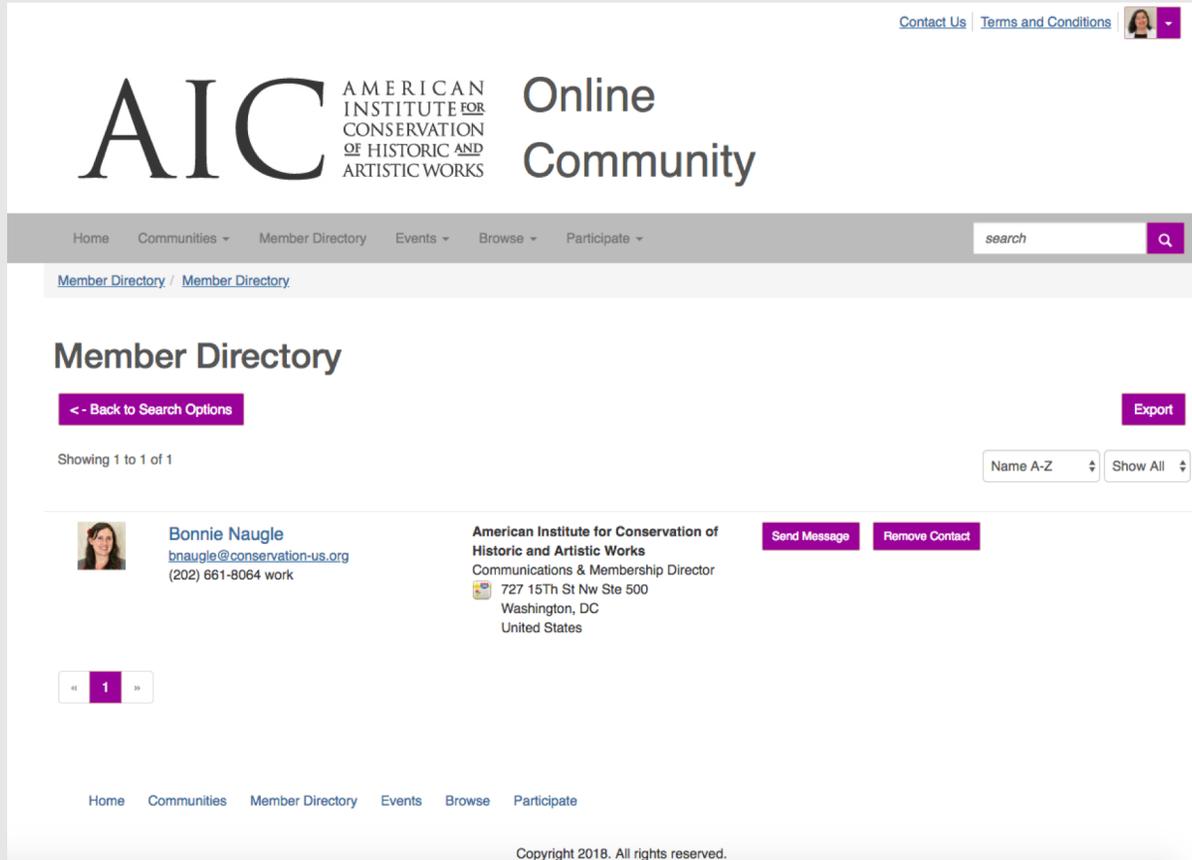
# Step 5: Find Members



The screenshot shows the AIC Online Community Member Directory search interface. At the top, the AIC logo is displayed with the text "AMERICAN INSTITUTE FOR CONSERVATION OF HISTORIC AND ARTISTIC WORKS" and "Online Community". A navigation bar includes links for Home, Communities, Member Directory, Events, Browse, and Participate, along with a search bar. The main content area is titled "Member Directory" and features three search options: Basic Search, Advanced Search, and Find Anyone (Admin only). The Basic Search form includes input fields for First Name, Last Name, Company Name, and Email Address. Below the form are buttons for "Find Members" and "Clear All". A footer contains the copyright notice "Copyright 2018. All rights reserved." and "Powered by Higher Logic".

- Using the gray navigation bar, select “Member Directory.” You can search for all members and users with this tool.
- You have two search options. “Basic Search” allows you to search by First Name, Last Name, Company Name, or Email Address. “Advanced Search” also allows you to search by Location, Community Type, Community Name, and Expert Demographics.

# Step 6: Invite Contacts



The screenshot shows the AIC Online Community Member Directory. The header includes the AIC logo (American Institute for Conservation of Historic and Artistic Works) and the text "Online Community". Navigation links for Home, Communities, Member Directory, Events, Browse, and Participate are visible. A search bar is present. The main content area displays a single profile for Bonnie Naugle, Communications & Membership Director, with contact information and buttons for "Send Message" and "Remove Contact".

Member Directory / Member Directory

## Member Directory

< - Back to Search Options Export

Showing 1 to 1 of 1 Name A-Z Show All

 **Bonnie Naugle**  
[bnaugle@conservation-us.org](mailto:bnaugle@conservation-us.org)  
(202) 661-8064 work

**American Institute for Conservation of Historic and Artistic Works**  
Communications & Membership Director  
727 15Th St Nw Ste 500  
Washington, DC  
United States

Send Message Remove Contact

« 1 »

Home Communities Member Directory Events Browse Participate

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Now you're ready to build your contact list. Go to the Member Directory and search for your colleagues.

- In list view, you will see the member's name, their contact information, and two buttons, "Send Message" and "Add as Contact."
- If you click "Add as Contact," a pop-up message will appear asking if you'd like to invite that person to become a contact, so if you've clicked in error, you can still cancel. If you do want to add them, click "Send." If you've already added them, it will say "Remove Contact."
- If you land on an individual's profile page while browsing, you will see the "Add as Contact" button to the right of their profile picture.

## Step 7: Explore!

- Now that you've logged in, built up your profile, set your preferences, and invited new contacts, you're able to explore and discover all that the community has to offer.
- Send messages. Read blogs. Catch up on late-breaking news. Join a discussion. It's all here in one place!

Home

Communities ▾

Member Directory

Events ▾

Browse ▾

Participate ▾

search

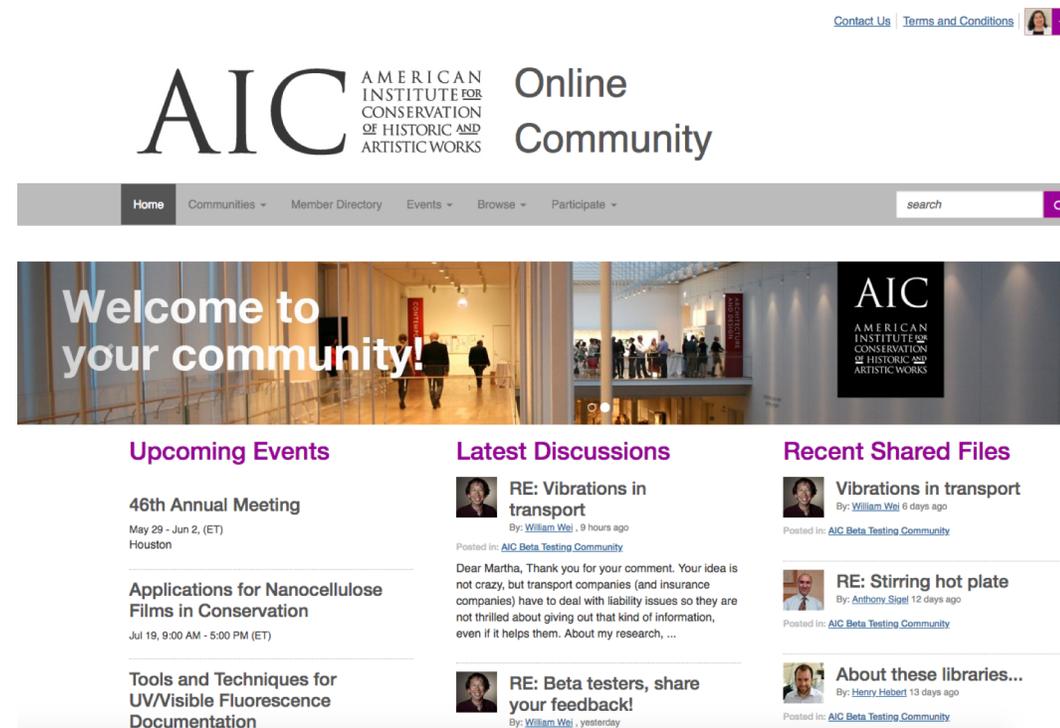


## Navigation

- **Communities:** See a list of communities you're a part of or explore "All Communities" to see where else you can join the conversation!
- **Member Directory:** Find other AIC members and expand your professional network!
- **Events:** Find out more about upcoming programs!
- **Browse:** Just looking around? You can browse Discussion Posts and Library Entries if you're looking for new reading material!
- **Participate:** Still a little stuck? Check out the Help/FAQs section! Want to get started posting discussion threads or a resource? Use "Post a Message" or "Share a File!"

# Community Home: Your Home Base!

- **Upcoming Events:** A calendar of upcoming AIC events is on the left side of the page! This will include meetings, workshops, and important deadlines, like our elections.
- **Latest Discussions:** See what’s going on in the communities you’re a part of! Recent conversations will load in this area in the center of the page, keeping you up-to-date on what your colleagues are talking about.
- **Recent Shared Files:** The community will be a great way to share resources and provide access to publications and materials. See what’s new here on the right side of the page!
- **Tweets:** See the latest from AIC’s twitter account, @conservators, here! This section is below “Recent Shared Files.”
- **Most Active Members:** Who’s leading the conversation? Take a look at some of our most active members in this section at the bottom of the page! Keep posting and you might see yourself featured here!



# Glossary of Terms

Here are some terms and definitions you may find helpful as you navigate your way through the community:

- **community** – a group of people organized around a common subject, interest, or theme. Communities are also organized around the different committees, working groups, networks, specialty groups, and leadership positions. This enables users to easily participate in only the communities they are a member of and in those which interest them.
- **discussion** – sometimes referred to as “forums,” these are topics or questions that are interactively grouped within—and related to—a specific community. All comments responding to the topic are posted beneath the initial topic and become a discussion **thread**. A “thread” is generally defined as a single topic under discussion by a group.
- **posting** – a message or file submitted to a community for which you are a member.
- **ribbons** – these appear under a member’s profile picture and serve as indicators of how active the member is within the community. They may also describe the activities or professional designations the member has within AIC.