Collection Management: Museum First

Responders

Presenters:

Ross Guthrie, Director of Security, Minneapolis Institute of Arts

Thor Eisentrager, Associate Director of Security, Minneapolis Institute of Arts
What museum first responders do

- Who are Museum first responders? Security and Facilities staff

- What do they do?
  - Respond immediately and act (people, water leaks, fires, etc....)
  - Secure collection

- Who tends to guests? Security

- Who tends to building systems: Facilities

- What do they do when community responders arrive:
  - Guide them to problem area & assist throughout
  - Tend to the museum collection immediately after people are safe
  - Contact & assist essential staff while protecting and/or relocating artwork in peril
What Can Community First Responders Expect When Arriving?

• They will be met and escorted to area, if safe to do so

• They will be informed about people in need of rescue

• They will be provided documentation - What kind?
  – (Museum utility shut-offs, floor plans, etc...)
What community responders will also want to consider

- Heightened Emotions

  - Disbelief
  - Eager to help
  - Worried
  - Shock
  - Impatient
  - Aggravated
    - Anxious
    - Impulsive
  - Obnoxious
Questions?

Windsor Castle Fire
Friday 20 November 1992