Building a Cultural Heritage Emergency Network

Lori Foley
Administrator
Heritage Emergency National Task Force

New York Capital Region Alliance for Response Forum
The Frances Young Tang Teaching Museum and Art Gallery
13 June 2016 | Skidmore College
1. An openwork fabric or structure in which cords, threads, or wires cross at regular intervals.

2. Something resembling an openwork fabric or structure in form or concept, especially:
   a. A system of lines or channels that cross or interconnect: a network of railroads.
   b. A complex, interconnected group or system: an espionage network.
   c. An extended group of people with similar interests or concerns who interact and remain in informal contact for mutual assistance or support.
National Preparedness Report
### National Preparedness Report

#### Mission Areas and Core Capabilities

<table>
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<tr>
<th>Planning</th>
<th>Operational Coordination</th>
<th>Infrastructure Systems</th>
<th>Economic Recovery</th>
<th>Health and Social Services</th>
<th>Housing</th>
<th>Natural and Cultural Resources</th>
</tr>
</thead>
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<tr>
<td>Prevention</td>
<td>Access Control and Identity Verification</td>
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<td>Protection</td>
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<td>Health and Social Services</td>
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<td>Mitigation</td>
<td>Physical Protective Measures</td>
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<td>Response</td>
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<tr>
<td>Recovery</td>
<td>Supply Chain Integrity and Security</td>
<td>Logistics and Supply Chain Management</td>
<td>Resources</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Natural and Cultural Resources emerged as one of two new national areas for improvement.
2015 State and Territory Capability Levels Based on State Preparedness Report Results

Percentage of Total Ratings Based on 5-point Scale (5 = Highest Rating)

- Rating = 1 or 2
- Rating = 3
- Rating = 4 or 5

[Note: Due to rounding, some percentages may total slightly more or slightly less than 100 percent.]
2015 Recovery Core Capabilities
High Priority vs. Proficiency

Percentage of States and Territories Indicating High Priority
- Infrastructure Systems: 80%
- Health and Social Services: 46%
- Housing: 45%
- Natural and Cultural Resources: 9%
- Economic Recovery: 46%

Percentage of States and Territories Indicating Proficiency
- Infrastructure Systems: 38%
- Health and Social Services: 32%
- Housing: 26%
- Natural and Cultural Resources: 25%
- Economic Recovery: 20%

Notes: Vertical red lines (1) indicate the average rating for all core capabilities.
Exercising NCR

Change in the Percent of States and Territories Rating Themselves as Proficient in Exercises, 2012–2015

- Infrastructure Systems: 10%
- Health & Social Services: 0.1%
- Natural & Cultural Resources: -4%
- Housing: -7%
- Economic Recovery: -8%

Vertical line (|) indicates the average percentage change of proficient ratings across all core capabilities.
AFR Goals

- To build relationships
Build Relationships with Emergency Responders

Connect with Your Emergency Responders

Alliance for Response is all about connecting with local emergency responders. In any emergency, you will be working with local emergency responders to save and secure your institution. If you have a good relationship with your local emergency responders and know how their systems and practices work, you can help them keep your staff and collections safe.

For tips on how to connect, see Heritage Preservation’s Working with Emergency Responders poster:
- To initiate the conversation, bring copies of the Working with Emergency Responders poster to your local firehouse.
- Become familiar with the vocabulary and terminology of emergency management.
  - Glossary from the National Disaster Recovery Framework
  - Glossary of Terms and Acronyms from the COSTEP Framework (PDF)
- Engage in planning and preparedness activities – including exercises and drills – with your first responder community.
AFR Twin Cities (Minneapolis – St. Paul)

Prepare Before Meeting with Your Local Responders

Have information on these items ready for review and discussion with your local Fire Department:

- Number of employees
- Hours of operation
- Emergency operations plan, including evacuation plan, contact names and numbers
- Does facility have 24-hr security?
- Location of key box
- Fire protection systems
- Are the systems monitored?
- Location of fire department connections (sprinkler/standpipe)
- Does the facility have hazardous materials on site? (storage and locations of those materials)
- Location of flammable materials, including storage
- Location of utilities/shutoffs
- Any special training that staff has completed
- Where can fire department personnel go to access floor plans? Can you supply basic floor plans & emergency contact lists to the firefighter now? (Often, they can upload digital maps to their dispatch system and then access them from the fire trucks.)

Conduct a familiarization of your facility with the fire department representative (exhibit areas, storage areas, common areas)

Have information on these items ready for review and discussion with your local Police Department:

- Where are the exits and how many of those exits are unlocked to allow entrance from the outside?
AFR Goals

- To build relationships
- To educate cultural heritage and emergency management professionals
Educate and Train Each Other

Engage Your Network with Education, Training, and Activities

Alliance for Response communities around the country are sustaining cooperative networks by providing training opportunities, mutual assistance, and a role for cultural institutions in disaster planning at local and state levels. What follows are workshop ideas, projects, and resources developed by emergency networks around the country. Visit the individual APR networks online to see what they’ve been doing, and help us compile a comprehensive collection of Tool Kit resources by sharing your network’s activities and products.

EDUCATION

Incident Command System
- Watch an archived Connecting to Collections webinar on the Incident Command System
  - "The Supercharged Management System: Applying the Incident Command System in Cultural Repositories"
- Learn the basics of the Incident Command System. Free training is available online from
Fire Recent Trends in Suppression and Mitigation
Presented by the Northeast Ohio Alliance for Response
Made possible through the generous support of the Fidelity Foundation, Mr. Rapid/Water Out of Canton, and the Ohio Preservation Council
Monday, April 6, 2009 | 9AM-11:30AM

9:00-9:40AM
Nick Artim PE
Director, Heritage Protection Group
Middlebury, VT
“Fire Detection and Suppression Options for Cultural Heritage Facilities”

9:40-10:20AM
Patty Silence
Conservator of Museum Exhibitions and Historic Interiors, Colonial Williamsburg Foundation
Williamsburg, VA
“Why Williamsburg Went Wet Pipe”

10:20-11:00AM
Wendy Partridge
Paintings Conservator, Intermuseum Conservation Association
Cleveland, OH
“Fighting the Fire Before It Starts: Steps You Can Take Before and After to Protect Your Collections”

11:00-11:30AM
Panel on recent local renovation/construction projects
- Arnold Tunstall, Collections Manager, Akron Art Museum, Akron, OH
- Jun Francisco, Director of Collections Management, Rock and Roll Hall of Fame and Museum, Cleveland, OH
- Steve Toohy, Mr. Rapid/Water Out of Canton, Canton, OH
An Introduction to Emergency Response and Recovery of Material Cultural Objects

A Texas Cultural Emergency Response Alliance (TX-CERA) Sponsored Workshop

The purpose of this one-day workshop is to introduce participants to emergency response and recovery for material cultural objects in private and museum collections. Participants will learn protocols for responding to disaster scenes and working with local emergency responders. Health and safety issues associated with disasters and collection techniques associated with various types of material collections will also be covered. The day will end with a museum mock-disaster table-top exercise and a question/answer session with the instructors.

TOPICS
Building a Response Team
Entry into a Disaster Scene
Health and Safety Issues Associated with Disasters
Collections-Specific Salvage Techniques
Resources, connections and networking
Table top exercise
AFR Goals

- To build relationships
- To educate cultural heritage and emergency management professionals
  - To share information and resources
Share Information and Resources

AFR Miami <AFR-MIAM@LISTSERV.FIU.EDU> on behalf of Dettwiler, Steve (MDFR) <steved@MIAMIDADE.GOV>

FAM Continuing Education Survey

Museum Professionals Continuing Education Program

Please take a moment to complete this short survey,

The FAM Continuing Education Survey

The Florida Association of Museum's Continuing Education Program includes a wide variety of programs for all levels of museum professionals offered during the FAM Annual Conference and Exposition each September, as well as the Florida Connecting to Collections, an IMLS partnership that brings collections care professionals together to learn best practices in a structured training environment. We are excited about the sessions this year, which will include everything from technology, to archaeology, to collections management, exhibit development and much more! We have several remarkable walking tour programs planned, and have made sure to incorporate current affairs topics like climate change and inclusion. We hope you will join us September 18-21 in Pensacola.
CERC: Maine
cercmaine.org
CERC: Maine

http://maine.maps.arcgis.com/apps/webappviewer/index.html?id=1511a3fb7cca4e39abd4da21855ba5ed
AFR Goals

- To build relationships
- To educate cultural heritage and emergency management professionals
  - To share information and resources
- To develop strong, ongoing networks to facilitate effective local response
Develop Strong Networks

Develop a Local Assistance Network

Providing Structure to Your Network
The Planning Committee of an Alliance for Response forum will often morph into the Steering Committee of a nascent local assistance network. The volunteers who coordinated the forum are passionate about the protection of cultural and historic resources and are eager to engage both the local cultural community and the emergency management community. But passion alone will not sustain a network. Keeping your membership engaged and growing is vital to maintaining a vibrant network. And by conveying your existence to your local community through outreach, you can expand your membership.

As your network matures, governance policies can help provide a structure and a means to ensure the network continues even if individual members do not. A mission statement defines your network's purpose and primary objectives. A vision statement conveys values of your network. Strategic goals provide a roadmap for the organization with clearly defined objectives and activities. By-laws help your network map out its purpose and how it will go about its business. A mutual aid agreement or memorandum of understanding (MOU) between organizations provides a pre-established mechanism to quickly obtain emergency support, which can include personnel, equipment, materials, and other associated services. Here are some...
Mitigation for Memory
A Disaster Mitigation Framework for Cultural Resources

December 2014

COMMUNITY MEETINGS

All emergency response happens first at the local level, and mitigation activities must begin there as well. In many local communities, emergency managers whose responsibility to respond are also the ones tasked with risk mitigation, either formally or informally.

It is crucial, therefore, that communities mobilize to build and maintain ongoing relationships among emergency managers, municipal planners and officials, and cultural custodians. To that end, a key part of any mitigation plan is a series of community meetings to initiate a dialogue about mitigation, preparedness, response, and recovery efforts for the community’s cultural resources.

The community meetings should emphasize the need to develop mitigation strategies to minimize damage in the future and enhance the community’s ability to respond. They should highlight efforts that have already been undertaken to protect cultural resources in the larger state, regional, or metropolitan area.

Community meetings can focus on a single community or they can be held in multiple communities simultaneously as part of a larger project. But one of the most important lessons learned from the COSTEP MA Mitigation for Memory project was that a single meeting in a community will not be sufficient to accomplish the project goals. Follow-up meetings are essential to pull in additional participants, renew relationships, and develop mitigation activities.

This section sets out practical recommendations for organizing, hosting, and following up on community meetings.

Objectives for the Community Meetings

- Mitigate loss to cultural heritage collections by making cultural institutions aware of existing emergency preparedness and mitigation structures in their area so that they can create more resilient communities.
- Facilitate communication among mitigation among emergency management directors (EMDs), town officials, local mitigation representatives, regional planning associations, and cultural heritage staff.
- Educate emergency management professionals and cultural custodians about the importance of risk analysis and mitigation of these risks for cultural collections.

Scope of the Community Meetings

Your first task is to determine your basic approach to the community meetings. You may cast your net wide in order to be more inclusive, and if the ideas are valid, you should consider your available resources, both staffing and budgetary, when making these decisions. If your resources are limited, don’t hesitate to begin with just one small meeting and build from there.

Some issues to consider when determining scope:
- Timeline: Will your project take place in a short period of time, or will it be more gradual? This may depend on whether you have grant funding or whether you are putting the project together from

COSTEP Massachusetts
mblc.state.ma.us/costepma/forms-and-documents.html
California Heritage Protection Project
calpreservation.org/california-heritage-protection-project

Project goals:

- Identify hazards to which CHR resources are exposed by facilitating collaborations with county emergency management & first responders
- Develop site-specific disaster response plans, including floor plans, identifying high-priority collections for emergency response/recovery
- Survey & aggregate CHR data to identify & document valued resources for city/county emergency services
- Develop disaster recovery assistance teams of CHR organizations coordinated with county emergency services
58 Counties in California

Includes largest county & most populous in the U.S.

Napa

Nevada & Placer

Santa Barbara

Fresno

Riverside

5000 libraries & archives
1300 museums
278 state parks
125 historical societies
25,000+ historical/archaeological resources
Annexes to *State* Emergency Management/Emergency Operations Plans

**COMMONWEALTH OF MASSACHUSETTS**

**PROTECTION OF CULTURAL AND HISTORICAL RESOURCES ANNEX**

Annex to the Massachusetts Comprehensive Emergency Management Plan (CEMP)

**STATE OF RHODE ISLAND AND PROVIDENCE PLANTATIONS**

**PROTECTION OF CULTURAL RESOURCES AND HISTORIC PROPERTIES ANNEX**

Annex to the Rhode Island Emergency Operations Plan
Annexes to County Emergency Management/ Emergency Operations Plans
Annexes to County Emergency Management/Emergency Operations Plans

NATURAL AND CULTURAL RESOURCES
RECOVERY SUPPORT FUNCTION (RSF) ANNEX
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County of San Diego
Natural and Cultural Resources RSF

Support Activities

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<th>Responsibility</th>
<th>Completed</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Coordinate with state and federal government agencies and private and non-profit organizations to identify, request, request assistance, and direct resources where they are most needed.</td>
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<tr>
<td>Coordinate with other RSFs and the QA Recovery Coordinator/Manager to provide situational awareness and status of NCR recovery operations.</td>
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<tr>
<td>Track disaster-related recovery costs through the specific disaster code. Coordinate with the San Diego Auditor and Controller to identify specific methods to track NCR-related costs.</td>
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<tr>
<td>Develop an inventory of damaged natural and cultural resources.</td>
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<tr>
<td>Provide information and coordinate with County of San Diego Environmental Health on environmental issues.</td>
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</tbody>
</table>

Intermediate Recovery

Ensure further damage of natural and culturally significant resources is minimized during recovery.

Coordinate with the appropriate County and State environmental officials to ensure the desired end goals and objectives comply with environmental regulations and codes.

Utilize information gathered during the impact analysis to strengthen grant applications for Public Assistance and Hazard Mitigation Grant Program projects.

Coordinate with other RSFs and the QA Recovery Coordinator/Manager to identify potential projects that will enhance the natural environment and reduce potential projects to ensure no harm is caused to the environment.

Develop/Update the long-term sustainability plan for long-term recovery.

Continue to track disaster-related recovery costs through the specific disaster code. Coordinate with the County of San Diego Auditor and Controller on any additional NCR-related costs.
AFR Atlanta

Coastal Watches/Warnings & 5-Day Forecast Cone for Storm Center

A Tropical Storm Warning is in effect for South Santee River, SC to Sebastian Inlet, FL.
Tropical Storm Force Wind Speed Probabilities

Savannah currently has a 25% chance of receiving tropical storm force winds.

Tropical storm force winds are expected in far Southeast GA!
Organized in 1995, the Task Force was a partnership of 29 national service organizations and federal agencies created to protect cultural heritage from natural disasters and other emergencies.

The Federal Emergency Management Agency (FEMA) co-sponsored the Task Force, and Heritage Preservation served as its secretariat.
Today, the Task Force is a partnership of 42 national service organizations and federal agencies protecting cultural heritage from natural disasters and other emergencies.

The Task Force is now co-sponsored by FEMA and the Smithsonian Institution.
Advisory Council on Historic Preservation • American Alliance of Museums • American Association for State and Local History • American Institute of Architects • American Institute for Conservation of Historic and Artistic Works • American Library Association • Association of African American Museums • Association of Art Museum Directors • Association for Preservation Technology International • Association of Regional Conservation Centers • Chief Officers of State Library Agencies • Council on Library and Information Resources • Council of State Archivists • Department of the Army • Department of the Interior • Federal Emergency Management Agency • Federal Library and Information Network • General Services Administration, Public Buildings Service • The Getty Conservation Institute • Institute of Museum and Library Services • International Association of Emergency Managers • Library of Congress • National Archives and Records Administration • National Association of Government Archives and Records Administrators • National Association of Tribal Historic Preservation Officers • National Conference of State Historic Preservation Officers • National Emergency Management Association • National Endowment for the Arts • National Endowment for the Humanities • National Historical Publications and Records Commission • National Park Service • National Science Foundation • National Trust for Historic Preservation • Regional Alliance for Preservation • Small Business Administration • Smithsonian Institution • Society of American Archivists • Society of Architectural Historians • Society for Historical Archaeology • Society for the Preservation of Natural History Collections • US/International Council on Monuments and Sites • World Monuments Fund
Task Force Goals

- Help cultural heritage institutions and sites prepare for emergencies and obtain needed resources when disaster strikes
- Encourage the incorporation of cultural and historical resources into disaster planning and mitigation efforts at all levels of government
- Facilitate a more effective and coordinated response to all kinds of emergencies, including catastrophic events
- Assist the public in recovering treasured heirlooms damaged by disasters
Emergency Support Function #11
Agriculture and Natural Resources Annex

National Response Framework
Second Edition
May 2013

ESF Coordinator:

Department of Agriculture

Primary Agencies:

Department of Agriculture
Department of the Interior

Support Agencies:

Department of Agriculture
Department of Commerce
Department of Defense
Department of Energy
Department of Health and Human Services
Department of Homeland Security
Department of the Interior
Department of Justice
Department of Labor
Department of State
Department of Transportation
Environmental Protection Agency
General Services Administration
National Archives and Records Administration
U.S. Postal Service
Advisory Council on Historic Preservation
American Red Cross
Heritage Emergency National Task Force
Recovery Support Function
Natural and Cultural Resources (NCR)

Coordinating Agency:
Department of the Interior

Primary Agencies:
DHS/FEMA
Department of the Interior
Environmental Protection Agency

Supporting Organizations:
Advisory Council on Historic Preservation
Corporation for National and Community Service
Council on Environmental Quality
Delta Regional Authority
Department of Agriculture
Department of Commerce
Institute of Museum and Library Services
Library of Congress
National Endowment for the Arts
National Endowment for the Humanities
U.S. Army Corps of Engineers
Heritage Emergency National Task Force
### Disaster Declarations for 2016

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<th>Number</th>
<th>Declaration Date</th>
<th>State/Tribal Government</th>
<th>Incident Description</th>
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<tr>
<td>4271</td>
<td>05/24/2016</td>
<td>Montana</td>
<td>Severe Winter Storm and Straight-line Winds</td>
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<tr>
<td>4270</td>
<td>05/06/2016</td>
<td>Arkansas</td>
<td>Severe Storms, Tornadoes, Straight-line Winds, and Flooding</td>
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<tr>
<td>4269</td>
<td>04/25/2016</td>
<td>Texas</td>
<td>Severe Storms and Flooding</td>
</tr>
<tr>
<td>4268</td>
<td>03/25/2016</td>
<td>Mississippi</td>
<td>Severe Storms and Flooding</td>
</tr>
<tr>
<td>4267</td>
<td>03/23/2016</td>
<td>Pennsylvania</td>
<td>Severe Winter Storm and Snowstorm</td>
</tr>
<tr>
<td>4266</td>
<td>03/19/2016</td>
<td>Texas</td>
<td>Severe Storms, Tornadoes, and Flooding</td>
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<tr>
<td>4265</td>
<td>03/16/2016</td>
<td>Delaware</td>
<td>Severe Winter Storm and Flooding</td>
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<tr>
<td>4264</td>
<td>03/14/2016</td>
<td>New Jersey</td>
<td>Severe Winter Storm and Snowstorm</td>
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<tr>
<td>4263</td>
<td>03/13/2016</td>
<td>Louisiana</td>
<td>Severe Storms and Flooding</td>
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<td>4262</td>
<td>03/07/2016</td>
<td>Virginia</td>
<td>Severe Winter Storm and Snowstorm</td>
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<td>4261</td>
<td>03/04/2016</td>
<td>Maryland</td>
<td>Severe Winter Storm and Snowstorm</td>
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<td>4260</td>
<td>03/04/2016</td>
<td>District of Columbia</td>
<td>Snowstorm</td>
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<td>4259</td>
<td>02/26/2016</td>
<td>Georgia</td>
<td>Severe Storms and Flooding</td>
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<td>4258</td>
<td>02/17/2016</td>
<td>Oregon</td>
<td>Severe Winter Storms, Straight-line Winds, Flooding, Landslides, and Mudslides</td>
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<tr>
<td>4257</td>
<td>02/17/2016</td>
<td>Alaska</td>
<td>Severe Storm</td>
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</tbody>
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After the Flood: Advice for Salvaging Damaged Family Treasures

When homes and family are flooded, emotional upheaval often follows. Damaged personal treasures, heirlooms, family photos, and other heirlooms can be a heart-wrenching problem. These tips below may seem unimportant at first glance, but they are essential for saving as much as possible. Here are some basic guidelines:

**After the Flood**

- **Prolonged contact** with water that has been damaged by flood water can cause rust, mold, and mildew.
- **Check the property damage** before entering your home to avoid being exposed to a building collapse.
- **Stay away** from any water that has been damaged by flood water.
- **Limit the amount of water** that enters your home to avoid being exposed to a building collapse.
- **Stay away** from any water that has been damaged by flood water.

**Some Simple Cleaning Tips**

- **Air dry** items carefully to avoid damage to the fabric or the structure of the item.
- **Clean** items carefully to avoid damage to the fabric or the structure of the item.
- **Inspect** items carefully to avoid damage to the fabric or the structure of the item.
- **Treat** items carefully to avoid damage to the fabric or the structure of the item.

**ADVICE FOR MIRRORS**

- **Chemicals** are not recommended for cleaning mirrors as they can leave streaks. Instead, use a soft cloth or paper towel to clean mirrors with a mild soap solution.
- **Rinse** mirrors carefully to avoid damage to the fabric or the structure of the item.
- **Air dry** mirrors carefully to avoid damage to the fabric or the structure of the item.
- **Inspect** mirrors carefully to avoid damage to the fabric or the structure of the item.

**ADVICE FOR CARPET**

- **Air dry** carpet carefully to avoid damage to the fabric or the structure of the item.
- **Clean** carpet carefully to avoid damage to the fabric or the structure of the item.
- **Inspect** carpet carefully to avoid damage to the fabric or the structure of the item.
- **Treat** carpet carefully to avoid damage to the fabric or the structure of the item.

**ADVICE FOR FURNITURE**

- **Air dry** furniture carefully to avoid damage to the fabric or the structure of the item.
- **Clean** furniture carefully to avoid damage to the fabric or the structure of the item.
- **Inspect** furniture carefully to avoid damage to the fabric or the structure of the item.
- **Treat** furniture carefully to avoid damage to the fabric or the structure of the item.

**ADVICE FOR BOOKS**

- **Air dry** books carefully to avoid damage to the fabric or the structure of the item.
- **Clean** books carefully to avoid damage to the fabric or the structure of the item.
- **Inspect** books carefully to avoid damage to the fabric or the structure of the item.
- **Treat** books carefully to avoid damage to the fabric or the structure of the item.

**ADVICE FOR PAPERS**

- **Air dry** papers carefully to avoid damage to the fabric or the structure of the item.
- **Clean** papers carefully to avoid damage to the fabric or the structure of the item.
- **Inspect** papers carefully to avoid damage to the fabric or the structure of the item.
- **Treat** papers carefully to avoid damage to the fabric or the structure of the item.

**ADVICE FOR ELECTRONICS**

- **Air dry** electronics carefully to avoid damage to the fabric or the structure of the item.
- **Clean** electronics carefully to avoid damage to the fabric or the structure of the item.
- **Inspect** electronics carefully to avoid damage to the fabric or the structure of the item.
- **Treat** electronics carefully to avoid damage to the fabric or the structure of the item.

**ADVICE FOR METAL**

- **Air dry** metal carefully to avoid damage to the fabric or the structure of the item.
- **Clean** metal carefully to avoid damage to the fabric or the structure of the item.
- **Inspect** metal carefully to avoid damage to the fabric or the structure of the item.
- **Treat** metal carefully to avoid damage to the fabric or the structure of the item.

**ADVICE FOR GLASS**

- **Air dry** glass carefully to avoid damage to the fabric or the structure of the item.
- **Clean** glass carefully to avoid damage to the fabric or the structure of the item.
- **Inspect** glass carefully to avoid damage to the fabric or the structure of the item.
- **Treat** glass carefully to avoid damage to the fabric or the structure of the item.
2016 Atlantic Hurricane Season Outlook

Named storms: 10 - 16
Hurricanes: 4 - 8
Major hurricanes: 1 - 4

Outlook probability:
- Near-normal: 45%
- Below-normal season: 25%
- Above-normal: 30%

Be prepared: Visit hurricanes.gov and follow @NWS and @NHC_Atlantic on Twitter
There’s an app for that!
There’s an app for that!

Receive alerts from the National Weather Service for up to five locations.

Get safety reminders, read tips to survive natural disasters, and customize your emergency checklist.

Locate open shelters and where to talk to FEMA in person (or on the phone).

Upload and share your disaster photos to help first responders.

Download on the App Store | GET IT ON | Google Play
Challenges

- Leadership and engagement
- Building and sustaining relationship
- Funding
Lori Foley
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W: 781.259.8652
BB: 202.826.6303